



Keeping our sewers clear

THINK BEFORE YOU FLUSH OR POUR

Independent Water Networks

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Our office hours

GENERAL QUERIES AND BILLING:

Monday – Friday 8am – 8pm

Weekends and bank holidays 9am – 5pm

WATER OR DRAINAGE EMERGENCIES:

Available 24 hours a day, seven days a week.



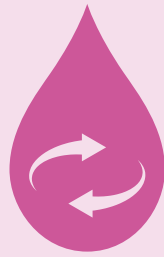
Help prevent blockages, flooding and pollution

Putting the wrong things down sinks and toilets can cause sewer blockages and flooding in homes and neighbourhoods.

Items like fats, oils and food waste can build up in pipes and stop wastewater flowing properly. Wet wipes, even ones labelled as flushable, also contribute to sewer blockages.

By disposing of waste and food items correctly, we can all help keep our sewers clear and protect the environment.

A few small changes can make a big difference – use the bin where you can and help keep our sewers clear.



Remember:

Only flush the 3 Ps:

Pee, Poo and Toilet Paper

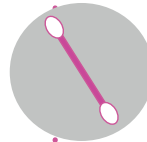
Anything else belongs in the bin.

What you can do in the bathroom



Use the bin, not the flush

Put a bin next to your loo to encourage items to be thrown away and not flushed.



Only flush the three 'p's

Bin all items which are not pee, poo and toilet paper. Other items will clog the sewers.



Bin wipes, cotton wool and floss

Even wipes labelled as "flushable" should be put in the bin as they can still contribute to sewer blockages.

Do not flush - put in the bin

- Cotton wool balls
- Cotton buds
- Medicine
- Plasters and bandages
- Dental floss
- Wet wipes and baby wipes
- Kitchen roll
- Sanitary and incontinence pads
- Tampons and applicators



What you can do in the kitchen



Scrape your plates

Scrape leftover food into your food waste bin before washing dishes or loading the dishwasher.

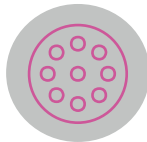
Food scraps and peelings can build up in drains and contribute to blockages.



Keep fats, oils and grease out of the sink

Allow fats, oils and grease to cool before placing them in a suitable container for disposal.

Don't pour them down the sink. They can harden inside pipes and cause blockages.



Use a sink strainer to capture leftover food

Leftovers, peelings and food scraps should never go down the sink.

A simple sink strainer helps catch leftover food and prevents it entering the drainage system.

Small actions make a big difference. Together we can help prevent:

- Sewer blockages
- Flooding in homes
- Flooding in neighbourhoods
- Pollution in our local environment
- Unnecessary repair costs