

WATER INDUSTRY ACT 1991
INDEPENDENT WATER NETWORKS LTD
TEMPORARY BAN ON WATER USE

Independent Water Networks Ltd (IWNL) gives notice that, pursuant to sections 76 and 76A–C of the Water Industry Act 1991, the following uses of water supplied by IWNL are restricted.

This notice, and further details concerning the prohibitions, current drought and water efficiency advice may be found on IWNL website at

<https://www.iwnl.co.uk/homeowners/drought-measures/>

Water restrictions will start at **00:01** on the **24th July 2026** and continue until further notification. The restrictions applies in the areas of supply of Copperhouse Green (Phases 1 & 2) Lowfield Road, Dartford (DA1), Maxim Road, Dartford, Wheatsheaf (DA1), The Bridge, Dartford (DA1), Stonepit 2, Dartford, Kent (DA2), Coronation Square, Leyton, London (E10), Poplar Riverside, Leven Road, London (E14), East Riverside, Leven Road, Poplar, London (E14), Consort Place, Alpha Square, Tower Hamlets (E14), Vulcan Wharf, Cooks Road, London (E15), Legacy Wharf, Cook's Road, London (E15), Royal Docks West 2, Seagull Lane, Royal Victoria Dock, London (E16), Bradfield Road, Newham, London (E16), Crown Wharf, Bidder Street, Canning Town, London (E16), Patchworks, Homebase, 2C Fulbourne Road, Walthamstow, London (E17), Eastwick & Sweetwater, Northwall Road, Waterden Road, Stratford, London (E20), Royal Enfield Chase, The Ridgeway, Enfield, Middlesex (EN2), Goffs Lane, Broxbourne, Hertfordshire (EN7), Goffs Lane (BV), Broxbourne, Hertfordshire (EN7), Goffs Oak, Hammondstreet Road, Cheshunt, Waltham Cross, Hertfordshire (EN7), Tudor Nurseries, Goffs Oak (EN7), Regents Brook, Rosedale Park, Andrews Lane, West Cheshunt (EN7), Fairford Lakes, A417 Fairford, Cotswold, Gloucestershire (GL7), South Chesterton, Cirencester, Gloucestershire (GL7), Loxwood Road, Alfold, Cranleigh, Surrey (GU6), The Former West Cranleigh Nursery, Alfold Road, Waverley, Surrey (GU6), West Cranleigh Nurseries (Phase 3), Alfold Road, Cranleigh, Surrey (GU6), Former Milford Golf Club, Station Lane, Godalming (GU8), Hampton Court Estate, Summer Road, Thames Ditton, Surrey (KT7), New Avenue, Avenue Road, London (N14), Kings Cross Redevelopment, London (N1C), Existing Morrisons Supermarket, Chalk Farm Road, Camden (NW1), Brent Cross, London (NW2), Westthorpe Gardens (Phase 2), Hendon (NW4), Albert Road, Brent, London (NW6), Oxford North, Wolvercote (OX2), Old Marston, Marston, Oxfordshire (OX3), Hill View Farm, Mill Lane, Old Marston, Oxford, Oxfordshire (OX3), Bicester Road, Gosford, Kidlington, Oxfordshire (OX5), Wenman Road, Thame, Oxfordshire (OX9), Caversham Road, Caversham, Reading, Berkshire (RG1), District Centre Phase, Arborfield Green, Reading, Berkshire (RG2), V2N, Bridle Road, Arborfield, Reading, Berkshire (RG2), The Green, Theale, Reading, Berkshire (RG7), Elephant & Castle Town Centre, Newington Butts (SE1), Geoffrey Close, Lilford Road, Lambeth, London (SE5), Neptune Works, Grinstead Road, London (SE8), Marlborough Road, Swindon, Wiltshire (SN3), Woodlands View, Timberland Way, Wroughton (SN4), Restrop Road, Purton, Lydiard Green, Wiltshire (SN5), Seven Acres Nurseries, Faringdon Road, Stanford in the Vale, Oxfordshire (SN7), Thornton Park, 44 Clapham Common, Phase 1 (SW4), Fulham Gas Works, 17-19 Imperial Road (SW6), Fulham Gas Works (Phase 3), Imperial Road, Fulham, London (SW6), Nine Elms Park, Plots E, F and

G, Wandsworth, London (SW8), 97 Wandsworth Road, London (SW8), Lemon Tree House, 51-53 Bow Road, London (E3), Cyprus Wharf, Ferndale Street, Newham, London (E6), Hepscoth Road, Hackney Wick, London (E9), Fulham Reach, Distillery Wharf, Parrs Way, Hammersmith, London (W6), Egerton Avenue, Swanley, Kent (BR8), Castle Hill, Ebbsfleet, Swanscombe (DA10), Ebbsfleet Educational Hub, Ebbsfleet Valley, Swanscombe, Kent (DA10), Ebbsfleet Eastern Quarry, Ebbsfleet (DA10), Medlands, Horsham Road, Alford, Cranleigh, Surrey (GU6), Slate Meadow, Stratford Drive, High Wycombe (HP10), Glynswood, Hughenden Valley, High Wycombe (HP13), Sir Henry Lee Crescent, Aylesbury, Buckinghamshire (HP18), Berryfields, Bicester Road, Aylesbury (HP18), Doctors Surgery, Berryfields, Aylesbury, Buckinghamshire (HP18), MMCG Care Home, Paradise Orchard, Aylesbury, Buckinghamshire (HP18), Berryfields Day Nursery, Martin Dalby Way, Berryfields, Aylesbury, Buckinghamshire (HP18), Weston Mead Farm, Aston Clinton Road (HP2), Princes Risborough, Thame Road, Longwick-cum-Ilmer, Buckinghamshire (HP27), High Leigh Garden Village (Phase 4), Hoddesdon, Hertfordshire (EN11), Central Middlesex Hospital, Central Way, London (NW10), The Sands, Benson, Ewelme, South Oxfordshire (OX10), Willington Drive, Didcot, Oxfordshire (OX11), Nobel Park (Parcels 6-8), Willington Drive, Didcot, Oxfordshire (OX11), Nobel Park, Didcot (OX11), Monks Farm, Denchworth Road, Grove (OX12), Marcham Road, Abingdon (OX13), CEG North Abingdon, Abingdon, Oxfordshire (OX14), Milton Heights, Trenchard Avenue, Milton (OX14), Bodicote, Oxford Road, Oxfordshire (OX15), Bretch Hill, Banbury (OX16), Former Bretch Farm (Phase 2), Balmoral Avenue (OX16), Wykham Park, Banbury, Oxfordshire (OX16), Drayton Lodge Farm, Warwick Road, Cherwell, Banbury, Oxfordshire (OX17), Graven Hill, Graven Hill Road, Bicester, Oxfordshire (OX25), Camp Road, Upper Heyford, Cherwell District (OX25), Pyrton Lane, Watlington (OX49), Bath Road, Speen, West Berkshire (RG14), Coley Farm, Stoney Lane, Cold Ash (RG18), Clayhill Road, Burghfield, West Berkshire (RG30), GMV, Bugsby's Way, London (SE10), Bugsby's Way, London (SE10), Oval & Tesco, Kennington, London (SE11), Morris Walk (North), Woolwich Church Street, Woolwich (SE18), Morris Walk (South), Woolwich Church Street, Woolwich (SE18), 95 Plumstead Road (Phase 1), Greenwich, London (SE18), E12809 / E13971 Gallions View Care Home, 20 Pier Way, Greenwich, London (SE28), Abbey Stadium (Phase 3), Lady's Lane, Swindon, Wiltshire (SN25), Ham Close Uplift (Phase 1), Ham Close, Richmond, London (TW10), Farringdon Road, London (WC1X), Hill Rise, Woodstock, Oxfordshire (OX20).

Thank you for your support at this important time.

Prohibited Uses

The use of a hosepipe, including using sprinklers, dripper hoses, automatic irrigation systems and similar devices, is prohibited for the following:

1. Watering a garden using a hosepipe
2. Cleaning a private motor-vehicle using a hosepipe
3. Watering plants on domestic or other non-commercial premises using a hosepipe
4. Cleaning a private leisure boat using a hosepipe
5. Filling or maintaining a domestic swimming or paddling pool
6. Drawing water, using a hosepipe, for domestic recreational use
7. Filling or maintaining a domestic pond using a hosepipe
8. Filling or maintaining an ornamental fountain
9. Cleaning walls, or windows, of domestic premises using a hosepipe
10. Cleaning paths or patios using a hosepipe
11. Cleaning other artificial outdoor surfaces using a hosepipe

Note that customers can still undertake the above activities if they use mains water from a bucket or watering can; or use water that is not sourced from the mains such as grey water, rainwater from a water butt through a hosepipe, or private boreholes for example.

The following definitions apply:

"Using a hosepipe" includes the drawing of water supplied by the company from a container through a hosepipe; and filling a container by means of a hosepipe with water supplied by the company;

- "Garden" includes a park, gardens open to the public, a domestic garden, a lawn, a grass verge, an allotment used for non-commercial purposes and any other green space;
- "Hosepipe" includes anything designed, adapted or used to serve the same purpose as a hosepipe. The prohibitions apply whether or not any device is attached to the hosepipe, such as a sprinkler for example; and
- "Using a hosepipe for domestic recreational use" includes operating water slides and other recreational equipment.

These prohibited water uses are covered by the Water Industry Act 1991 section 76 as amended by the Flood and Water Management Act 2010. Further definitions may be found in the Water Use (Temporary Bans) Order 2010, which is available at:

<http://www.legislation.gov.uk/uksi/2010/2231/contents/made>

Statutory Exceptions

Customers who meet the requirements below can continue to use water without having to make representation to IWNL to receive permission. In using water, it is requested that customers use water wisely and adopt water efficient practices:

- Using a hosepipe for health or safety reasons, where this includes (a) removing or minimising any risk to human or animal health or safety; and (b) preventing or

- controlling the spread of causative agents of disease;
- Watering plants that are (1) grown or kept for sale or commercial use, or (2) that are part of a National
 - Plant Collection or temporary garden or flower display;
 - Cleaning any area of a private leisure boat which, except for doors or windows, is enclosed by a roof and walls;
 - Filling or maintaining a pool where necessary in the course of its construction;
 - Filling or maintaining a pool that is designed, constructed or adapted for use in the course of a programme of medical treatment;
 - Filling or maintaining a pool that is used for the purpose of decontaminating animals from infections or disease;
 - Filling or maintaining a pool used in the course of a programme of veterinary treatment;
 - Filling or maintaining a pool in which fish or other aquatic animals are being reared or kept in captivity;
 - Filling or maintaining a domestic pond in which fish or other aquatic animals are being reared or kept in captivity; and
 - Filling or maintaining an ornamental fountain which is in or near a fish-pond and whose purpose is to supply sufficient oxygen to the water in the pond in order to keep the fish healthy.

n.b. Watering areas of grass, which are used for sport or recreation, is covered by a Statutory Exception for health & safety only in relation to the active strip/playing area, not the entire ground.

Discretionary Universal Exceptions

Customers who meet the criteria below for a Discretionary Universal Exception can continue to use water without having to make representation to IWNL to receive permission to use water for the following restricted uses. It is requested that customers that meet the requirements for a Discretionary Universal Exception use water wisely and adopt water efficient practices.

The criteria for a Discretionary Universal Exception include:

- Watering a garden attached to a domestic dwelling, or watering plants on domestic premises using a hosepipe by people with severe mobility problems who hold a current Blue Badge as issued by their local authority;
- Use of an approved drip or trickle irrigation watering system, fitted with a pressure reducing valve and a timer, that are not handheld, that place water drip by drip directly onto the soil surface or beneath the soil surface, without any surface run off or dispersion of water through the air using a jet or mist; and
- Commercial customers that use hosepipes in the course of their day-to-day business operation for example hand car washing, window cleaning, graffiti removal), excluding the watering of domestic gardens.

Discretionary Concessional Exceptions

Customers can make representation to IWNL to receive a Discretionary Concessional

Exception to use water for the following restricted uses. If permission for a Discretionary Concessional Exception is given, it is requested that customers use water wisely and adopt water efficient practices.

The water uses for which a Discretionary Concessional Exception can be applied for by writing to IWNL include:

- Watering a garden attached to a domestic dwelling, or watering plants on domestic premises using a hosepipe by people registered on IWNL's Vulnerable Customer who have mobility issues but who are not in possession of a Blue Badge.

Any person who contravenes any of these prohibitions may be guilty of an offence, and liable, on summary conviction, to a fine not exceeding £1,000.