

WATER INDUSTRY ACT 1991

INDEPENDENT WATER NETWORKS LTD

TEMPORARY BAN ON WATER USE

Independent Water Networks Ltd (IWNL) gives notice that, pursuant to sections 76 and 76A–C of the Water Industry Act 1991, the following uses of water supplied by IWNL are restricted.

This notice, and further details concerning the prohibitions, current drought and water efficiency advice may be found on IWNL website at <https://www.iwnl.co.uk/homeowners/drought-measures/>

Water use restrictions will start **at 00:01 on 12th July 2026** and continue until further notification. The restriction applies in the areas of supply of;

296, London Road (CO3) | A15, London Road (PE7) | Adastral Park (Phase 1) (IP10) | Adastral Park (Phase 2) (IP10) | Alconbury Weald (Parcel 13) (PE28) | Apex Park, (Plot B and Plot D) (CV) (LU7) | Appletree Farm (CM77) | Ashby Road, Daventry (NN11) | Ashfield Road (IP30) | Ashton Road (PE8) | Aspoll Road (IP14) | Attleborough Road (NR17) | Bank House (MK9) | Barbrook Lane (CO5) | Barrow Fields (CO5) | Bartles Hollow (PE9) | Beccles Road, Loddon (NR14) | Bedford Road (SG5) | Bedford Road, Henlow (SG16) | Beeches Road (IP28) | Beeston Park (NR6) | Beeston Park (Phase 3) (NR6) | Bell Road (CB25) | Berechurch Hall Road (CO2) | Beresford Road (NR25) | Beresford Road (CA) (NR25) | Beyton Road (IP31) | Bourne Road (NG33) | Bourne Road, Colsterworth (NG33) | Bourne Road, Corby Glen (NG33) | Brackley (Phase 2) (NN13) | Braintree Road (CM77) | Brickyard Farm (MK18) | Brickyard Farm (BV) (MK18) | Broad Lane (NR13) | Broad Street (SG17) | Broadland Fields (Phases 1 & 2) (NR13) | Bromham Road (MK40) | Bromham Road 2 (MK40) | Brooklands (MK10) | Broomhill Lane, Reepham (NR10) | Broughton Grounds Lane (CV) (MK13) | Brundall (NR13) | Buckenham Road (NR17) | Buckton Fields (Parcel 5) (NN2) | Buckton Fields (Phase 3) (NN2) | Buckton Fields (Phase 3) (AL) (NN2) | Bunters Road (CB8) | Busy Bees Nursery, Priors Hall Park (CV) (NN17) | Buxton Drive (NN14) | Buxton Road (NR6) | Cafe and Marketing Suite (CV) (NN17) | Caldecote Cottage (MK16) | Cambridge Road (SG18) | Campbell Park (Parcel 21A) (MK9) | Candlet Road (IP11) | Car Park South (NN17) | Care Home, Candlet Road (CV) (IP11) | Care Home, Kestrel Road (CV) (NN17) | Care Home, New Waltham (CV) (DN36) | Cavendish Road (CO10) | Cedars Park 3C (IP14) | Chapel Street (IP25) | Chilton Woods (CO10) | Church Road, Old Newton (IP14) | Church Road, Woodton (NR35) | Church Street, Horsham St Faith (NR10) | Church Street, Langford (SG18) | Cley Road (NR25) | Clipstone Park (LU7) | Clipstone Park Development (Plot C) (CV) (LU7) | Coast Road (NR12) | Colchester Road (CO6) | College Farm (MK42) | Collingtree (NN4) | Collingtree (Phase 2AB) (NN4) | Colney Lane, Cringleford (NR4) | Corby Business Academy (CV) (NN17) | Cornfields (IP27) | Cotterstock Road (PE8) | Cowdray Centre (CO1) | Crown Lane (IP31) | Daubeney Gate (MK5) | Deben Fields (IP11) | Denmark Lane (IP22) | Denmark Lane (CV) (IP22) | Dereham Road (Phase 2) (NR9) | Dereham Road (Phase 3 and 4) (NR9) | Development @ Great Billing Way (CV) (NN3) | Dexters Farm (PE29) | Diaper Farm (IP14) | Dunston Road (LN4) | Dyers Road (CO3) | Dysart Road (NG31) | East

Bergholt (CO7) | East of Warren Road (Phase D) (IP28) | Eastrea Road (PE7) | Eastrea Road (Phase 2) (PE7) | Edward Benefer Way (PE30) | Elsea Park (PE10) | Elsea Park (BV) (PE10) | Ely Road (IP6) | Eriswell Road (IP27) | Exning (Phase 2) (CB8) | Eyebury Road (PE6) | Factory Lane (CO11) | Factory Lane (BV) (CO11) | Fairbairn Way (PE16) | Farndish Road (NN29) | Felix Park (NR14) | Fenny Road, Milton Keynes (MK17) | Ferry Road (DN19) | Field Lane, Greenleys (MK12) | Finchingfield (CM7) | Fitzgerald Road (IP8) | Flaxwell Fields (NG34) | Flitwick Road (MK45) | Fordham Road (CB7) | Former Grampion Food Site (IP30) | Former Ivanda Nursery (PE11) | Former St Felix School (CB8) | Fox Covert Lane (DN10) | Foxby Lane (DN21) | Foxby Lane (AL) (DN21) | Furlong Way (NG34) | Furzenhall Road (SG18) | Gaul Road (PE15) | Gaysfield Road (PE21) | Grafton Way (IP1) | Graze Hill (MK44) | Great Billing (NN3) | Great Haddon (Phase 2) (PE7) | Great Haddon (Phase 3) (PE7) | Great Horkesley (CO6) | Great Horwood Road (MK18) | Great Notley East (CM77) | Green Lane East (NR13) | Greetwell Fields (LN2) | Greetwell Fields (Phase 2) (CA) (LN2) | Hadleigh Road (IP7) | Halse Road (NN13) | Halstead Road (CO6) | Halstead Road, Earls Colne (CO6) | Hampton Beach (PE7) | Hampton Beach (Phase 2) (PE7) | Hampton Woods (PE7) | Harborough Road (NN14) | Hargham Road (NR17) | Hartlepool Marina (TS24) | Haverhill (Phase 1) (CB9) | Henley Road, Ipswich (IP1) | Hewitts Avenue (DN36) | High Road, Weston (PE12) | High Street (IP11) | High Street, Arlesley (SG15) | Higham Road (MK45) | Hill House Lane (IP6) | Hitchin Road (SG17) | HMS Ganges (IP9) | Hookhams Path (NN29) | Hunston Road (IP31) | Irthlingborough Grange (NN8) | Irthlingborough Grange (CA) (NN8) | Kelvedon Road (CO5) | Keston Nurseries (PE11) | King's Lynn Road (PE36) | Knights End Road (PE15) | Knights Hill (PE30) | Land Adjacent to Gleneagles Way (CM3) | Land Adjacent to Gleneagles Way (Phase 2) (CM3) | Land at Greenway (SG17) | Land at School Lane (MK44) | Land Between Church Street and Attleborough Road (NR17) | Land East Of Countryside (TS22) | Land North of Lincoln Road (Phase 1) (LN4) | Land North of Lincoln Road (Phase 2) (LN4) | Land of Newborough Road (PE1) | Land off Belton Lane (NG31) | Land off Eaton Estate (PE15) | Land off Lime Walk (PE12) | Land Off Niort Way (NN8) | Land off Nursery Lane (PE30) | Land off Prospect Avenue (NN10) | Land off Prospect Avenue and Shirley Road (NN10) | Land West of Bedford Road (SG16) | Langford Road (SG18) | Leighton Buzzard Leisure Hub (CV) (LU7) | Leighton Road (LU5) | Leighton Road, Clipstone Park (CV) (LU7) | Lincolnshire Lakes 1 (DN17) | Lincolnshire Lakes 2 (Phase 1) (DN17) | Little Stanion (NN18) | Little Tufts (IP9) | Littleport (Phase 2) (CB6) | Local Centre, Warren Wood (CV) (DN21) | London Road (Phase 1) (PE7) | London Road, Daventry (NN11) | London Road, Kelvedon (CO5) | Longholme Road (DN22) | Loraine Way (IP8) | Low Road, Barrowby (NG32) | Ludborough Road (DN36) | Lynnsport 1 (PE30) | Manning Road (PE6) | Manor Park (MK18) | Manor Road (NR10) | Manor Road (AL) (NR10) | March Road (PE15) | Mareham Road (LN9) | Marriott's Park (NR8) | Meadow Lane (IP31) | Melvin Way (IP30) | Mendham Lane (IP20) | Mendham Lane (BV) (IP20) | Mendham Lane (CV) (IP20) | Mepal Road (Phase 2) (CB6) | Merlins Point (LN6) | Mill Road 2 (NR23) | Mill View (Phase 1) (MK45) | Millbrook Lane (LN8) | Moreton Road (Phase 3) (MK18) | Murrayfield Avenue (NG34) | Newark Road (PE1) | Newmarket Road, Burwell (CB25) | Newton Leys (MK3) | North Street (DN15) | North Walsham West (NR28) | Northampton West (NN5) | Northon's Lane (PE12) | Norwich Road, Acle (NR13) | Norwich Road, Barham (IP6) | Norwich Road, Swaffham (PE37) | Norwood Farm (NN7) | Norwood Road, March (PE15) | Oak Road (CO9) | Old Norwich Road (IP1) | Orchards Field (Phase 5) (CB6) | Osier Way (MK18) | Oundle Road (PE7) | Overstone Green (NN3) | Overstone Leys (NN3) | Page Close (PE22) | Panfield Lane (CM7) | Park Road (IP13) | Park Road, Westoning (MK45) | Peldon Road (CO5) | Poachers Rest (CV) (LN2) | Poplar Farm (Phase 1) (NG31) | Prebend Lane (LN2) | Priors Hall (NN17) | Priors Hall

District Centre (CV) (NN17) | Quarry Farm (Phase 1a and 2b) (PE9) | Rayne Road (CM7) | Rectory Road, Coltishall (NR12) | Rectory Road, Coltishall (BV) (NR12) | Redwald Road (IP12) | Reeve Lodge (IP11) | Rockingham Gateway (NSV) (NN17) | Rothwell Road (NN14) | Rowtree Park (NN4) | Rushbrooke Lane (IP33) | Salhouse Road (NR13) | Salhouse Road 2, Sprowston (NR13) | Salhouse Road 3, Rackheath (NR13) | Sandpit Road (Phase 2) (PE6) | Sandy Road (MK44) | Scartho Top (DN33) | Scartho Top (Phase 5B, D & E) (DN33) | Scawby Road (DN20) | School Road, Elmswell (IP30) | Scotter Road (DN17) | Shade (CB7) | Shelfanger Road (IP22) | Silfield Road (Phase 3) (NR18) | Silfield Road (Phase 3) (AL) (NR18) | Slough Road (CO7) | Smee Lane (NR13) | Soham Road (CB7) | Somerby Hill (NG31) | South Walsham Road (NR13) | South West, Milton Keynes (MK3) | South West, Milton Keynes (CA) (MK3) | Spirketts Lane (IP20) | Springfield Avenue (PE15) | St Giles Park (NR4) | St James Way (MK40) | St Johns Street (IP28) | Staithe Road (NR29) | Stallingborough Road (DN40) | Stallingborough Road, Keelby (DN41) | Stanton Cross (Parcel 20) (NN8) | Stanton Cross (Parcel 20) (AL) (NN8) | Stanton Cross (Parcels 5 and 6) (NN8) | Stanton Cross (Phases 9A and 9B) (NN8) | Station Road, Bow Brickhill (MK7) | Station Road, Grimsby (DN36) | Station Road, Hibaldstow (DN20) | Station Road, Isleham (CB7) | Station Road, Long Melford (CO10) | Station Road, North Walsham (NR28) | Stearn Land, Clipstone Park (LU7) | Stephens Land (CM3) | Stewartby (Phase 5) (MK43) | Stewartby (Phase 5)(AL) (MK43) | Stoke Road (NN14) | Stone Path Drive (CM3) | Stow Park Road (Phase 1) (DN21) | Straits Mill (CM7) | Sutton Road, WISBECH (PE13) | Sweyn Lane (DN21) | Tattenhoe Park (Phase 4) (MK4) | The Brambles (LU7) | The Griffin (NR7) | The Spires, Poppyfields Drive (PE31) | The Street (IP30) | The Street, Stonham Aspal (IP14) | Thorney Green (Devon Road) (IP14) | Threescore (Phase 3A) (NR5) | Thurmans Lane (IP11) | Tickford Fields Farm (MK16) | Timbold Drive (MK7) | Tollgate Cottage (CV) (MK10) | Tower Mill Lane (Phase 2A) (IP7) | Tower Mill Lane (Phase 2A) (BV) (IP7) | Tower Mill Lane (Phase 2B) (IP7) | Towerlands Site (CM7) | Uffington Road (PE9) | Union Road (IP14) | Walkeringham Road (DN10) | Wardentree Lane (PE11) | Warren Wood (CA) (DN21) | Warren Wood, Foxby Lane (DN21) | Waters Lane (OX17) | Watery Lane, Butterwick (PE22) | Wavendon Lodge (MK17) | West March (PE15) | Westerfield Road (IP1) | Whole Site, Hatchfield Farm (CB8) | Willen Road (MK16) | Willingham Fen Marina (LN3) | Wilsford Lane (NG32) | Wimblington Road (PE15) | Witham St Hughes (LN5) | Wixams (Parcel 3.2 North) (MK42) | Wixams (Parcel 3.2 South) (MK45) | Wixams 3.5 (MK45) | Womb Farm (PE16) | Woodfen Road (CB6) | Wragby Road (LN3) | Wynyard (Area 5) (TS22) | Wynyard Park, Stonebridge Home (TS22) | Wyvern Farm (CO3) | Yardley Road (MK46)

Thank you for your support at this important time.

Prohibited Uses

The use of a hosepipe, including using sprinklers, dripper hoses, automatic irrigation systems and similar devices, is prohibited for the following:

- Watering a garden using a hosepipe
- Cleaning a private motor-vehicle using a hosepipe
- Watering plants on domestic or other non-commercial premises using a hosepipe
- Cleaning a private leisure boat using a hosepipe
- Filling or maintaining a domestic swimming or paddling pool
- Drawing water, using a hosepipe, for domestic recreational use
- Filling or maintaining a domestic pond using a hosepipe
- Filling or maintaining an ornamental fountain
- Cleaning walls, or windows, of domestic premises using a hosepipe
- Cleaning paths or patios using a hosepipe
- Cleaning other artificial outdoor surfaces using a hosepipe

Note that customers can still undertake the above activities if they use mains water from a bucket or watering can; or use water that is not sourced from the mains such as grey water, rainwater from a water butt through a hosepipe, or private boreholes for example.

The following definitions apply:

"Using a hosepipe" includes the drawing of water supplied by the company from a container through a hosepipe; and filling a container by means of a hosepipe with water supplied by the company;

- "Garden" includes a park, gardens open to the public, a domestic garden, a lawn, a grass verge, an allotment used for non-commercial purposes and any other green space;
- "Hosepipe" includes anything designed, adapted or used to serve the same purpose as a hosepipe. The prohibitions apply whether or not any device is attached to the hosepipe, such as a sprinkler for example; and
- "Using a hosepipe for domestic recreational use" includes operating water slides and other recreational equipment.

These prohibited water uses are covered by the Water Industry Act 1991 section 76 as amended by the Flood and Water Management Act 2010. Further definitions may be found in the Water Use (Temporary Bans) Order 2010, which is available at:

<http://www.legislation.gov.uk/uksi/2010/2231/contents/made>

Statutory Exceptions

Customers who meet the requirements below can continue to use water without having to make representation to IWNL to receive permission. In using water, it is requested that customers use water wisely and adopt water efficient practices:

- Using a hosepipe for health or safety reasons, where this includes (a) removing or

minimising any risk to human or animal health or safety; and (b) preventing or controlling the spread of causative agents of disease;

- Watering plants that are (1) grown or kept for sale or commercial use, or (2) that are part of a National
- Plant Collection or temporary garden or flower display;
- Cleaning any area of a private leisure boat which, except for doors or windows, is enclosed by a roof and walls;
- Filling or maintaining a pool where necessary in the course of its construction;
- Filling or maintaining a pool that is designed, constructed or adapted for use in the course of a programme of medical treatment;
- Filling or maintaining a pool that is used for the purpose of decontaminating animals from infections or disease;
- Filling or maintaining a pool used in the course of a programme of veterinary treatment;
- Filling or maintaining a pool in which fish or other aquatic animals are being reared or kept in captivity;
- Filling or maintaining a domestic pond in which fish or other aquatic animals are being reared or kept in captivity; and
- Filling or maintaining an ornamental fountain which is in or near a fish-pond and whose purpose is to supply sufficient oxygen to the water in the pond in order to keep the fish healthy.

n.b. Watering areas of grass, which are used for sport or recreation, is covered by a Statutory Exception for health & safety only in relation to the active strip/playing area, not the entire ground.

Discretionary Universal Exceptions

Customers who meet the criteria below for a Discretionary Universal Exception can continue to use water without having to make representation to IWNL to receive permission to use water for the following restricted uses. It is requested that customers that meet the requirements for a Discretionary Universal Exception use water wisely and adopt water efficient practices.

The criteria for a Discretionary Universal Exception include:

- Watering a garden attached to a domestic dwelling, or watering plants on domestic premises using a hosepipe by people with severe mobility problems who hold a current Blue Badge as issued by their local authority;
- Use of an approved drip or trickle irrigation watering system, fitted with a pressure reducing valve and a timer, that are not handheld, that place water drip by drip directly onto the soil surface or beneath the soil surface, without any surface run off or dispersion of water through the air using a jet or mist; and
- Commercial customers that use hosepipes in the course of their day-to-day business operation for example hand car washing, window cleaning, graffiti removal), excluding the watering of domestic gardens.

Discretionary Concessional Exceptions

Customers can make representation to IWNL to receive a Discretionary Concessional Exception to use water for the following restricted uses. If permission for a Discretionary Concessional Exception is given, it is requested that customers use water wisely and adopt water efficient practices.

The water uses for which a Discretionary Concessional Exception can be applied for by writing to IWNL include:

- Watering a garden attached to a domestic dwelling, or watering plants on domestic premises using a hosepipe by people registered on IWNL's Vulnerable Customer who have mobility issues but who are not in possession of a Blue Badge.

Any person who contravenes any of these prohibitions may be guilty of an offence, and liable, on summary conviction, to a fine not exceeding £1,000.