



## Surface Water Rebate Application Form

You may be eligible for a rebate on your surface water drainage charges if you meet certain criteria. These criteria typically include:

### 1. No Surface Water Connection:

Your property does not have any surface water entering the public drainage system. This usually means that all rainwater collected on your property is directed to and managed through a private drainage system, such as soakaways, that does not connect to the public sewer.

### 2. Proper Documentation:

You must provide evidence to support your claim for a rebate. This could include drainage plans or photographs indicating how surface water is managed on your property.

If you think you are eligible, please fill in the form below, and send it back to us via contact form; [www.iwnl.co.uk/contact-us](http://www.iwnl.co.uk/contact-us) or via post: IWNL, Driscoll 2, Ellen Street, Cardiff, CF10 4BP.

## Section 1

|                            |  |
|----------------------------|--|
| Customer Reference Number: |  |
| Title:                     |  |
| First Name:                |  |
| Surname:                   |  |
| Email Address:             |  |
| Contact Number:            |  |
| Full Address and Post Code |  |

## Section 2

Where does your surface water drain?

1. Sewerage system
2. Soakaway (If yes, please specify the location of the soakaway and if it is shared with neighbours)
3. Watercourse (pond, river, stream or sea), via a private sewer
4. Other (please specify)

## Section 3

Where is the pipe that connects your house to the watercourse/soakaway located?

Is the pipe shared with other properties? (If yes, please specify which properties) Yes                      No

## Section 4

Providing photos of the set up at your property will help us to validate your request. If you're unable to provide photos, we can still accept your application, but please be aware it may take us longer to process your application.

If you can provide photos of your set up, please either include them here, or as a separate document.

## Declaration

I agree that:

- No surface water is drained from my property to a public sewer
- Independent Water Networks (IWNL) have the right to come and inspect my property and assess the set up of my private drainage system
- I will notify IWNL if there are any changes that may affect my application in the future, as soon as possible

**Please be aware that if you are paying for your waste services with a different provider, you will need to contact them directly to submit a separate application.**

Signature:

Date: