



Wholesale Charges Scheme

2024 - 2025



Wholesale Charging Scheme

This Wholesale Charges Scheme is made by Independent Water Networks Ltd (IWNL) and set out its Water and Sewerage Wholesale charges under the provisions of the Water Industry Act 1991. By the Act and the Licence the Company is authorised to set, levy and recover charges for any services provided in the course of carrying out its duties as a water undertaker and as a sewerage undertaker.

IWNL are only able to present indicative charges at this time. IWNL's costs of providing wholesale services depend to a great extent on the charges made by the local water company for the bulk supply of water to the IWNL site. The Ofwat investigation into the NAV market identified these boundary charges as a key barrier to competition. While Ofwat has concluded its consultation on boundary charges to NAVs, many incumbents have yet to publish their NAV charges. There are also instances where incumbents have not yet released their wholesale charges. IWNL will review its wholesale charges when this has occurred. In the meantime, IWNL will start from the position that it should typically be able to match the wholesale charges set by the water company in each area in which IWNL has a network, as reflected in the charges shown in this Charging Scheme.

However, specific requests for wholesale charges for both household and non-household property will have to be considered on an individual basis in order to offer cost-reflective charges because boundary charges can vary significantly between sites even within the same water company area, and not necessarily with any connection to the level of onsite costs.

There are two main types of wholesale services:

- Primary services related to the supply of water and the removal and treatment of foul sewerage, surface water drainage and highway drainage; and
- Non-primary services for activities that are not directly related to the provision of primary services.

The Non-Primary service charges have been developed to support retailer service requests. These charges have been designed to meet both the OFWAT Wholesale Charging Guidelines and the Wholesale - Retail Code.

The Wholesale Charges contained in this Charging Scheme are effective from 1st April 2024 until 31st March 2025.

Where IWNL is appointed to perform the role of water and / or sewerage undertaker for any newly connected customers, the local water company will typically leverage one-off connection payments (for example, infrastructure charges or environmental discounts), and we will treat these as a direct pass through from the local water company to the relevant end customer.

Contact information

If you would like to contact IWNL in relation to any of the services referred to in the Wholesale Scheme, you can contact our Asset Team using the following details:

Independent Water Networks Limited
Driscoll 2, Ellen Street
Cardiff, CF10 4BP
Telephone: 02920 31442716
Email: water.operations@iwnl.co.uk

Schedule of Household (HH) and Non-Household (NHH) Charges

1. Part A (IWNL - Anglian Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: ANGLIAN WATER AREA

*Sewerage charges applicable to discharge within the Northumbrian Water or Severn Trent Water areas could be found within Parts L and G respectively

Potable Water				
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)	Maximum Daily Demand Charge (£/m ³)	Volumetric Charge (£/m ³)
Band 1	1 - 499	£7.60	£0.00	£1.8474
Band 2	500 - 4,999	£78.00	£0.00	£1.7061
Band 3	5,000 - 9,999	£496.00	£0.00	£1.6224
Band 4	10,000 - 24,999	£704.00	£77.50	£1.1659
Band 5	25,000 - 49,999	£1,863.00	£137.75	£0.8623
Band 6	> 50,000	£6,882.00	£137.75	£0.7618

Sewerage					
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Fixed Charge - Highway Drainage (£/meter/annum)	Fixed Charge - Surface Water (£/annum)	Volumetric Charge (£/m ³)
Band 1	1 - 499	£7.85	£21.00	£44.00	£2.0192
Band 2	500 - 4,999	£33.00	£21.00	£70.00	£1.9663
Band 3	5,000 - 24,999	£315.00	£21.00	£165.00	£1.9070
Band 4	> 25,000	£1,574.00	£21.00	£1,600.00	£1.8540

2. Part B (IWNL - Affinity Water Central Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: AFFINITY WATER CENTRAL AREA (A)

(*Sewerage charges applicable to discharge within the Thames Water area could be found within Part I)

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 4,999	£0.00	£1.1716
Band 2	5,000 - 49,999	£0.00	£1.1042
Band 3	> 50,000	£15,465.00	£0.7825

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£17.76	£0.00	£0.00
20-21	£17.76	£0.00	£0.00
22-27	£17.76	£0.00	£0.00
28-34	£32.04	£0.00	£0.00
35-41	£32.04	£0.00	£0.00
42-49	£32.04	£0.00	£0.00
50-53	£32.04	£0.00	£0.00
54-64	£127.20	£0.00	£0.00
65-79	£127.20	£0.00	£0.00
80-99	£127.20	£0.00	£0.00
100-124	£127.20	£0.00	£0.00
125-149	£127.20	£0.00	£0.00
150-199	£127.20	£0.00	£0.00
200-249	£127.20	£0.00	£0.00
250-299	£127.20	£0.00	£0.00
300+	£127.20	£0.00	£0.00

3. Part C (IWNL - Affinity Water East Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: AFFINITY WATER EAST AREA

(*Sewerage charges applicable to discharge within the Anglian Water area could be found within Part A)

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 4,999	£0.00	£1.9535
Band 2	5,000 - 24,999	£0.00	£1.7337
Band 3	25,000 - 49,999	£6,882.48	£1.4584
Band 4	50,000 - 99,999	£21,232.44	£1.1714
Band 5	> 100,000	£28,592.40	£1.0978

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£17.76	£0.00	£0.00
20-21	£17.76	£0.00	£0.00
22-27	£17.76	£0.00	£0.00
28-34	£32.04	£0.00	£0.00
35-41	£32.04	£0.00	£0.00
42-49	£32.04	£0.00	£0.00
50-53	£32.04	£0.00	£0.00
54-64	£127.20	£0.00	£0.00
65-79	£127.20	£0.00	£0.00
80-99	£127.20	£0.00	£0.00
100-124	£127.20	£0.00	£0.00
125-149	£127.20	£0.00	£0.00
150-199	£127.20	£0.00	£0.00
200-249	£127.20	£0.00	£0.00
250-299	£127.20	£0.00	£0.00
300+	£127.20	£0.00	£0.00

*Fixed Charges based on pipe size are in addition to the fixed charges in these tables.

4. Part D (IWNL - Affinity Water South East Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: AFFINITY WATER SOUTH EAST AREA

*Sewerage charges applicable to discharge within the Southern Water area could be found within Part H

Potable Water				
Band	Volume of water supplied (m3/annum)	Standing Charge (£/annum)	Fixed Charge (£/m3)	Volumetric Charge (£/m3)
Band 1	1 - 4,999	£0.00	£0.00	£2.0777
Band 2	5000 - 49,999	£0.00	£0.00	£1.9582
Band 3	>50,000	£0.00	£0.00	£1.4829

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£17.76	£0.00	£0.00
20-21	£17.76	£0.00	£0.00
22-27	£17.76	£0.00	£0.00
28-34	£32.04	£0.00	£0.00
35-41	£32.04	£0.00	£0.00
42-49	£32.04	£0.00	£0.00
50-53	£32.04	£0.00	£0.00
54-64	£127.20	£0.00	£0.00

65-79	£127.20	£0.00	£0.00
80-99	£127.20	£0.00	£0.00
100-124	£127.20	£0.00	£0.00
125-149	£127.20	£0.00	£0.00
150-199	£127.20	£0.00	£0.00
200-249	£127.20	£0.00	£0.00
250-299	£127.20	£0.00	£0.00
300+	£127.20	£0.00	£0.00

5. Part E (IWNL - Bournemouth Water)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: BOURNEMOUTH WATER AREA

*Sewerage charges applicable to discharge within the Southern Water or Wessex Water areas could be found within Parts H and V respectively

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£4.08	£1.1042
Band 2	10,000 - 99,999	£948.83	£1.0411
Band 3	> 100,000	£13,390.49	£0.8066

6. Part F (IWNL - Bristol Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: BRISTOL WATER AREA

*Sewerage charges applicable to discharge within the Wessex Water area could be found within Part V

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 999	£6.01	£1.5847
Band 2	1,000 - 4,999	£13.02	£1.5643
Band 3	5,000 - 14,999	£44.82	£1.5421
Band 4	15,000 - 49,999	£2,167.43	£1.3665
Band 5	50,000 - 99,999	£4,785.81	£1.2979
Band 6	100,000 - 249,999	£11,147.61	£1.2281
Band 7	>250,000	£28,017.18	£1.1552

7. Part G (IWNL - Severn Trent Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SEVERN TRENT WATER AREA

*Sewerage charges applicable to discharge within the Anglian Water, Yorkshire Water and United Utilities areas could be found within Parts A, N and U respectively

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£17.08	£1.8187
Band 2	10,000 - 49,999	£3,036.08	£1.5168
Band 3	> 50,000	£22,451.08	£1.1285

Sewerage					
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge (£/annum)*	Fixed Charge - Highway Drainage (£/meter/annum)	Fixed Charge - Surface Water (£/annum)	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£10.30	£17.09	£16.30	£1.3000
Band 2	10,000 - 49,999	£10.30	£17.09	£16.30	£1.3000
Band 3	> 50,000	£2,493.55	£17.09	£16.30	£1.2503

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£10.72	£0.00	£0.00
20-21	£10.72	£0.00	£0.00
22-27	£10.72	£0.00	£0.00
28-34	£29.02	£0.00	£0.00
35-41	£29.02	£0.00	£0.00
42-49	£29.02	£0.00	£0.00
50-53	£29.02	£0.00	£0.00
54-64	£29.02	£0.00	£0.00
65-79	£29.02	£0.00	£0.00
80-99	£41.42	£0.00	£0.00
100-124	£41.42	£0.00	£0.00
125-149	£41.42	£0.00	£0.00
150-199	£59.67	£0.00	£0.00
200-249	£59.67	£0.00	£0.00
250-299	£59.67	£0.00	£0.00
300+	£59.67	£0.00	£0.00

Surface water charges based on site area			
Band	Chargeable area in m2 (all figures are inclusive)	Surface Water Drainage Charge (£/annum)	Highway Drainage Charge (£/annum)
Band 1	Up to 20	£20.31	£0.00
Band 2	21 - 99	£65.06	£0.00
Band 3	100 - 199	£120.07	£0.00
Band 4	200 - 299	£193.29	£0.00
Band 5	300 - 499	£303.20	£0.00
Band 6	500 - 749	£468.19	£0.00
Band 7	750 - 999	£651.47	£0.00
Band 8	1,000 - 1,499	£926.14	£0.00
Band 9	1,500 - 1,999	£1,291.97	£0.00
Band 10	2,000 - 3,999	£2,207.50	£0.00
Band 11	4,000 - 7,499	£4,222.06	£0.00
Band 12	7,500 - 9,999	£6,419.94	£0.00
Band 13	10,000 - 14,999	£9,166.86	£0.00
Band 14	15,000 - 19,999	£12,829.86	£0.00
Band 15	20,000 - 24,999	£16,492.76	£0.00
Band 16	25,000 - 29,999	£20,155.77	£0.00
Band 17	30,000 - 34,999	£23,818.54	£0.00
Band 18	35,000 - 39,999	£27,483.71	£0.00
Band 19	40,000 - 44,999	£31,148.89	£0.00
Band 20	45,000 - 49,999	£34,814.21	£0.00
Band 21	50,000 - 99,999	£54,957.55	£0.00
Band 22	100,000 - 149,999	£128,238.88	£0.00
Band 23	150,000+	£128,238.88	£0.00

8. Part H (IWNL - Southern Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SOUTHERN WATER)

*Sewerage charges applicable to discharge within the Thames Water area could be found within Part I

Potable Water			
Band	Volume of water supplied (m3/annum)	Fixed Charge (£/m3)	Volumetric Charge (£/m3)
Band 1	1 - 999	£16.95	£1.8830
Band 2	1,000 - 4,999	£74.42	£1.9440
Band 3	5,000 - 19,999	£522.00	£1.8400
Band 4	20,000 - 99,999	£2,082.00	£1.7620
Band 5	> 100,000	£13,882.00	£1.6440

Sewerage				
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul Water Drainage (£/annum)*	Fixed Charge - Highway Drainage (£/meter/annum)	Volumetric Charge (£/m ³)
Band 1	1 - 99,999	£0.00	£12.99	£2.4610
Band 2	> 100,000	£45,034.33	£12.99	£2.0210

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£0.00	£25.98	£0.00
20-21	£0.00	£249.41	£0.00
22-27	£0.00	£249.41	£0.00
28-34	£0.00	£498.82	£0.00
35-41	£0.00	£498.82	£0.00
42-49	£0.00	£623.52	£0.00
50-53	£0.00	£1,247.04	£0.00
54-64	£0.00	£1,247.04	£0.00
65-79	£0.00	£1,247.04	£0.00
80-99	£0.00	£1,621.15	£0.00
100-124	£0.00	£4,115.23	£0.00
125-149	£0.00	£4,115.23	£0.00
150-199	£0.00	£4,115.23	£0.00
200-249	£0.00	£4,115.23	£0.00
250-299	£0.00	£4,115.23	£0.00
300+	£0.00	£4,115.23	£0.00

*Fixed Charges based on pipe size are in addition to the fixed charges in these tables.

9. Part I (IWNL - Thames Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: THAMES WATER AREA

*Sewerage charges applicable to discharge within the Southern Water area could be found within Part H

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 19,999	£0.00	£1.9145
Band 2	20,000 - 49,999	£3,254.00	£1.7518
Band 3	50,000 - 249,999	£19,409.00	£1.4359
Band 4	> 250,000	£90,849.00	£1.1487

Sewerage**			
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Volumetric Charge (£/m ³)
Band 1	1 - 99,999	£0.00	£1.2144
Band 2	> 100,000	£23,074.00	£0.9716

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£0.00	£37.38	£21.52
20-21	£0.00	£84.11	£48.42
22-27	£0.00	£84.11	£48.42
28-34	£0.00	£149.52	£86.08
35-41	£0.00	£233.63	£134.50
42-49	£0.00	£336.42	£193.68
50-53	£0.00	£598.08	£344.32
54-64	£0.00	£598.08	£344.32
65-79	£0.00	£934.50	£538.00
80-99	£0.00	£1,345.68	£774.72
100-124	£0.00	£2,392.32	£1,377.28
125-149	£0.00	£3,738.00	£2,152.00
150-199	£0.00	£5,382.72	£3,098.88
200-249	£0.00	£9,569.28	£5,509.12
250-299	£0.00	£14,952.00	£8,608.00
300+	£0.00	£21,530.88	£12,395.52

*Fixed Charges based on pipe size are in addition to the fixed charges in these tables.

10. Part J (IWNL - South East Water Eastern Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SOUTH EAST WATER (EASTERN AREA)

*Sewerage charges applicable to discharge within the Southern Water or Thames area could be found within Part H and I respectively

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£0.00	£2.2748
Band 2	10,000 - 149,999	£0.00	£1.8320
Band 3	150,000 - 249,999	£0.00	£1.7921
Band 4	> 250,000	£0.00	£1.7511

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£7.88	£0.00	£0.00
20-21	£26.24	£0.00	£0.00
22-27	£26.24	£0.00	£0.00
28-34	£35.65	£0.00	£0.00
35-41	£54.59	£0.00	£0.00
42-49	£67.93	£0.00	£0.00
50-53	£84.22	£0.00	£0.00
54-64	£84.22	£0.00	£0.00
65-79	£93.62	£0.00	£0.00
80-99	£116.06	£0.00	£0.00
100-124	£166.98	£0.00	£0.00
125-149	£242.99	£0.00	£0.00
150-199	£242.99	£0.00	£0.00
200-249	£294.65	£0.00	£0.00
250-299	£294.65	£0.00	£0.00
300+	£294.65	£0.00	£0.00

11. Part K (IWNL - South East Water Western Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SOUTH EAST WATER (WESTERN AREA)

*Sewerage charges applicable to discharge within the Thames Water area could be found within Part I

Potable Water			
Band	"Volume of water supplied (m3/annum)	Fixed Charge (£/m3)	Volumetric Charge (£/m3)
Band 1	1 - 9,999	£0.00	£1.7267
Band 2	10,000 - 149,999	£0.00	£1.3893
Band 3	150,000 - 249,999	£0.00	£1.3542
Band 4	> 250,000	£0.00	£1.3354

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£7.88	£0.00	£0.00
20-21	£26.24	£0.00	£0.00
22-27	£26.24	£0.00	£0.00
28-34	£35.65	£0.00	£0.00
35-41	£54.59	£0.00	£0.00
42-49	£67.93	£0.00	£0.00
50-53	£84.22	£0.00	£0.00
54-64	£84.22	£0.00	£0.00
65-79	£93.62	£0.00	£0.00
80-99	£116.06	£0.00	£0.00
100-124	£166.98	£0.00	£0.00
125-149	£242.99	£0.00	£0.00
150-199	£242.99	£0.00	£0.00
200-249	£294.65	£0.00	£0.00
250-299	£294.65	£0.00	£0.00
300+	£294.65	£0.00	£0.00

12. Part L (IWNL - Northumbrian Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: NORTHUMBRIAN WATER AREA

Potable Water			
Band	Volume of water supplied (m3 /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 19,999	£0.00	£1.3936
Band 2	20,000 - 49,999	£557.44	£1.3657
Band 3	50,000 - 174,999	£6,131.84	£1.2542
Band 4	> 175,000	£42,713.84	£1.0452

Sewerage			
Band	Volume of sewerage discharged (m3/annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 49,999	£0.00	£1.4048
Band 2	> 50,000	£2,100.00	£1.3627

Fixed charges based on meter size		Waste Water (£/annum)	
Meter Size (mm)	Water (£/annum)	Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£24.10	£0.00	£0.00
20-21	£24.10	£0.00	£0.00
22-27	£24.10	£0.00	£0.00
28-34	£40.20	£0.00	£0.00
35-41	£40.20	£0.00	£0.00
42-49	£40.20	£0.00	£0.00
50-53	£40.20	£0.00	£0.00
54-64	£200.83	£0.00	£0.00
65-79	£200.83	£0.00	£0.00
80-99	£200.83	£0.00	£0.00
100-124	£200.83	£0.00	£0.00
125-149	£602.50	£0.00	£0.00
150-199	£602.50	£0.00	£0.00
200-249	£602.50	£0.00	£0.00
250-299	£602.50	£0.00	£0.00
300+	£602.50	£0.00	£0.00

Surface water charges based on site area			
Band	Chargeable area in m2 (all figures are inclusive)	Surface Water Drainage Charge (£/annum)	Highway Drainage Charge (£/annum)
Band 1	Up to 500	£92.32	£35.51
Band 2	500 - 999	£284.66	£108.88
Band 3	1,000 - 1,999	£592.39	£226.57
Band 4	2,000 - 2,499	£1,053.99	£403.12
Band 5	2,500 - 4,999	£1,973.34	£754.75
Band 6	5,000 - 9,999	£3,277.37	£1,253.51
Band 7	10,000 - 11,999	£4,581.38	£1,752.26
Band 8	12,000 - 17,999	£6,527.79	£2,496.71
Band 9	18,000 - 29,999	£10,386.01	£3,972.38
Band 10	30,000 - 74,999	£19,267.95	£7,369.49
Band 11	75,000 - 99,999	£31,592.67	£12,083.38
Band 12	100,000 - 124,999	£43,509.66	£16,641.31
Band 13	125,000 - 149,999	£55,007.33	£21,038.88
Band 14	150,000+	£65,735.68	£25,142.19

13. Part M (IWNL - Northumbrian Water Essex & Suffolk Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: NORTHUMBRIAN WATER ESSEX & SUFFOLK AREA

*Sewerage charges applicable to discharge within the Anglian Water or Thames Water areas could be found within Parts A and I

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 19,999	£0.00	£1.7509
Band 2	20,000 - 49,999	£700.80	£1.7158
Band 3	50,000 - 174,999	£6,825.50	£1.5933
Band 4	> 175,000	£31,342.55	£1.4532

Fixed charges based on meter size			
Meter Size (mm)	Water	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£24.10	£0.00	£0.00
20-21	£24.10	£0.00	£0.00
22-27	£24.10	£0.00	£0.00
28-34	£40.20	£0.00	£0.00
35-41	£40.20	£0.00	£0.00
42-49	£40.20	£0.00	£0.00
50-53	£200.83	£0.00	£0.00
54-64	£200.83	£0.00	£0.00
65-79	£200.83	£0.00	£0.00
80-99	£200.83	£0.00	£0.00
100-124	£602.50	£0.00	£0.00
125-149	£602.50	£0.00	£0.00
150-199	£602.50	£0.00	£0.00
200-249	£602.50	£0.00	£0.00
250-299	£602.50	£0.00	£0.00
300+	£602.50	£0.00	£0.00

14. Part N (IWNL - Yorkshire Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: YORKSHIRE WATER AREA

*Sewerage charges applicable to discharge within the Severn Trent Water area could be found within Parts G

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 49,999	£0.00	£1.7645
Band 2	50,000-249,000	£0.00	£1.1268
Band 3	>250,000	£0.00	£0.9510

Sewerage					
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Fixed Charge - Surface Water (£/annum)	Volumetric Charge - Foul (£/m ³)	Volumetric Charge - Highway Drainage (£/m ³)
Band 1	1 - 499	£56.82	£55.96	£1.2896	£0.1814
Band 2	500 - 4,999	£946.97	£111.93	£1.2896	£0.1814
Band 3	5,000 - 9,999	£1,721.76	£223.87	£1.2896	£0.1814
Band 4	10,000 - 19,999	£1,721.76	£447.73	£1.2896	£0.1814
Band 5	20,000 - 49,999	£1,721.76	£3,358.00	£1.2896	£0.1814
Band 6	50,000 - 149,999	£1,721.76	£7,835.34	£1.4302	£0.1814
Band 7	150,000 - 249,999	£1,721.76	£33,580.05	£1.4302	£0.1814
Band 8	> 250,000	£1,721.76	£33,580.05	£1.4302	£0.1814

*Fixed Charges based on pipe size are in addition to the fixed charges in these tables.

Surface water charges based on site area			
Band	Chargeable area in m2 (all figures are inclusive)	Surface Water Drainage Charge (£/annum)	Highway Drainage Charge (£/annum)
Band 1	Up to 20	£55.96	£0.00
Band 2	21 - 99	£55.96	£0.00
Band 3	100 - 199	£55.96	£0.00
Band 4	200 - 299	£55.96	£0.00
Band 5	300 - 499	£55.96	£0.00
Band 6	500 - 749	£111.93	£0.00
Band 7	750 - 999	£167.90	£0.00
Band 8	1,000 - 1,499	£223.87	£0.00
Band 9	1,500 - 1,999	£223.87	£0.00
Band 10	2,000 - 3,999	£447.73	£0.00
Band 11	4,000 - 7,499	£447.73	£0.00
Band 12	7,500 - 9,999	£447.73	£0.00
Band 13	10,000 - 14,999	£447.73	£0.00
Band 14	15,000 - 19,999	£3,358.00	£0.00
Band 15	20,000 - 24,999	£3,358.00	£0.00
Band 16	25,000 - 29,999	£3,358.00	£0.00
Band 17	30,000 - 34,999	£3,358.00	£0.00
Band 18	35,000 - 39,999	£7,835.34	£0.00
Band 19	40,000 - 44,999	£7,835.34	£0.00
Band 20	45,000 - 49,999	£7,835.34	£0.00
Band 21	50,000 - 99,999	£7,835.34	£0.00
Band 22	100,000 - 149,999	£7,835.34	£0.00
Band 23	150,000+	£33,580.05	£0.00

15. Part 0 (IWNL - Yorkshire Water York Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: YORKSHIRE WATER YORK AREA

*Sewerage charges applicable to discharge within the Severn Trent Water or Yorkshire Water areas could be found within Parts G or N respectively

Potable Water			
Band	Volume of water supplied (m3 /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 499	£0.00	£0.9777
Band 2	500 - 999	£0.00	£0.9777
Band 3	1,000 - 49,999	£0.00	£0.9777
Band 4	> 50,000	£0.00	£0.8589

16. Part P (IWNL - Cambridge Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: CAMBRIDGE WATER AREA

*Sewerage charges applicable to discharge within the Anglian Water area could be found within Part A

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 149,999	£0.00	£1.0380
Band 2	> 150,000	£0.00	£0.8204

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£25.85	£0.00	£0.00
20-21	£25.85	£0.00	£0.00
22-27	£25.85	£0.00	£0.00
28-34	£25.85	£0.00	£0.00
35-41	£25.85	£0.00	£0.00
42-49	£25.85	£0.00	£0.00
50-53	£25.85	£0.00	£0.00
54-64	£141.66	£0.00	£0.00
65-79	£141.66	£0.00	£0.00
80-99	£141.66	£0.00	£0.00
100-124	£153.59	£0.00	£0.00
125-149	£153.59	£0.00	£0.00
150-199	£193.14	£0.00	£0.00
200-249	£193.14	£0.00	£0.00
250-299	£193.14	£0.00	£0.00
300+	£193.14	£0.00	£0.00

17. Part Q (IWNL - Portsmouth Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: PORTSMOUTH AREA

*Sewerage charges applicable to discharge within the Southern Water area could be found within Part H

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£0.00	£0.8713
Band 2	10000 - 49,999	£257.02	£0.8456
Band 3	>50,000	£6,251.74	£0.7206

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£12.86	£0.00	£0.00
20-21	£12.86	£0.00	£0.00
22-27	£80.11	£0.00	£0.00
28-34	£197.09	£0.00	£0.00
35-41	£197.09	£0.00	£0.00
42-49	£197.09	£0.00	£0.00
50-53	£197.09	£0.00	£0.00
54-64	£459.86	£0.00	£0.00
65-79	£459.86	£0.00	£0.00
80-99	£459.86	£0.00	£0.00
100-124	£459.86	£0.00	£0.00
125-149	£2,678.72	£0.00	£0.00
150-199	£2,678.72	£0.00	£0.00
200-249	£2,678.72	£0.00	£0.00
250-299	£2,678.72	£0.00	£0.00
300+	£2,678.72	£0.00	£0.00

18. Part R (IWNL - South Staffs Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SOUTH STAFFS WATER AREA

*Sewerage charges applicable to discharge within the Anglian Water or Severn Trent Water areas could be found within Parts A and G respectively

Potable Water			
Band	Volume of water supplied (m3 /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 49,999	£0.00	£1.2883
Band 2	>50,000	£2,573.72	£1.2173

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£25.85	£0.00	£0.00
20-21	£25.85	£0.00	£0.00
22-27	£25.85	£0.00	£0.00
28-34	£25.85	£0.00	£0.00
35-41	£25.85	£0.00	£0.00
42-49	£25.85	£0.00	£0.00
50-53	£25.85	£0.00	£0.00
54-64	£141.66	£0.00	£0.00
65-79	£141.66	£0.00	£0.00
80-99	£141.66	£0.00	£0.00
100-124	£153.59	£0.00	£0.00
125-149	£153.59	£0.00	£0.00
150-199	£193.14	£0.00	£0.00
200-249	£193.14	£0.00	£0.00
250-299	£3,466.55	£0.00	£0.00
300+	£3,466.55	£0.00	£0.00

19. Part S (IWNL - SES Water South Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SES WATER SOUTH AREA

*Sewerage charges applicable to discharge within the Thames Water area could be found within Part I

Potable Water			
Band	Volume of water supplied (m3 /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 9,999	£1.31	£1.7263
Band 2	10,000 - 49,999	£1,775.24	£1.5107
Band 3	>50,000	£5,488.74	£1.4434

20. Part T (IWNL - South West Water South Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: SOUTH WEST WATER (SOUTH AREA)

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 49,999	£0.00	£2.0714
Band 2	50,000 - 99,999	£21,503.00	£1.6138
Band 3	100,000 - 149,999	£40,514.00	£1.4237
Band 4	> 150,000	£85,593.00	£1.1232

Sewerage					
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Volumetric Charge - Surface Water (£/annum)	Volumetric Charge - Foul (£/m ³)	Volumetric Charge - Highway Drainage (£/m ³)
Band 1	1 - 49,999	£0.00	£0.6626	£2.4338	£0.4260
Band 2	> 50,000	£9,886.00	£0.6626	See table below	£0.4260
Band 3	> 100,000	£16,795.00	£0.6626		£0.4260

	Tariff	Basic				HW1				HW2			
		Volume	Volume - Surface	Fixed Foul	Fixed - Surface	Volume	Volume - Surface	Fixed Foul	Fixed - Surface	Volume	Volume - Surface	Fixed Foul	Fixed - Surface
0-50ml	Basic	£2.8598	£0.6626	£94.93	£21.79	£2.8598	£0.6626	£94.93	£21.79	£2.8598	£0.6626	£94.93	£21.79
50-100 ml	HW1	£2.8598	£0.6626	£94.93	£21.79	£2.6269	£0.6626	£9,886.00	£66,260.00	£2.8598	£0.6626	£16,795.00	£66,260.00
100-150 ml	HW2	£2.8598	£0.6626	£94.93	£21.79	£2.6269	£0.6626	£9,886.00	£66,260.00	£2.5578	£0.6626	£16,795.00	£66,260.00
150-250ml	HW2	£2.8598	£0.6626	£94.93	£21.79	£2.6269	£0.6626	£9,886.00	£66,260.00	£2.5578	£0.6626	£16,795.00	£66,260.00

Fixed Charge £/annum	
£9886.00	HS1(50 MI - 100 MI)
£16795.00	HS2(100 MI +)

Fixed charges based on meter size				
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)		
		Fixed Foul Charge	Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£27.92	£20.23	£21.79	£0.00
20-21	£27.92	£20.23	£21.79	£0.00
22-27	£27.92	£20.23	£21.79	£0.00
28-34	£47.98	£29.62	£21.79	£0.00
35-41	£65.82	£38.79	£21.79	£0.00
42-49	£65.82	£38.79	£21.79	£0.00
50-53	£120.73	£66.96	£21.79	£0.00
54-64	£120.73	£66.96	£21.79	£0.00
65-79	£120.73	£66.96	£21.79	£0.00
80-99	£133.68	£76.15	£21.79	£0.00
100-124	£146.63	£85.54	£21.79	£0.00
125-149	£159.74	£94.93	£21.79	£0.00
150-199	£159.74	£94.93	£21.79	£0.00
200-249	£159.74	£94.93	£21.79	£0.00
250-299	£159.74	£94.93	£21.79	£0.00
300+	£159.74	£94.93	£21.79	£0.00

21. Part U (IWNL - United Utilities Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: UNITED UTILITIES WATER AREA

Potable Water			
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m ³)
Band 1	1 - 49,999	£0.00	£1.9800
Band 2	50,000 - 179,999	£23,300.00	£1.5140
Band 3	180,000 - 749,999	£44,900.00	£1.3940
Band 4	> 750,000	£329,150.00	£1.0150

Sewerage			
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Volumetric Charge - Foul (£/m ³)
Band 1	1 - 49,999	£0.00	£1.4460
Band 2	> 50,000	£0.00	£1.4460

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£13.79	£0.00	£0.00
20-21	£13.79	£0.00	£0.00
22-27	£13.79	£0.00	£0.00
28-34	£63.70	£0.00	£0.00
35-41	£63.70	£0.00	£0.00
42-49	£63.70	£0.00	£0.00
50-53	£117.30	£0.00	£0.00
54-64	£117.30	£0.00	£0.00
65-79	£117.30	£0.00	£0.00
80-99	£117.30	£0.00	£0.00
100-124	£141.82	£0.00	£0.00
125-149	£141.82	£0.00	£0.00
150-199	£141.82	£0.00	£0.00
200-249	£141.82	£0.00	£0.00
250-299	£141.82	£0.00	£0.00
300+	£141.82	£0.00	£0.00

Surface water charges based on site area			
Band	Chargeable area in m2 (all figures are inclusive)	Surface Water Drainage Charge (£/annum)	Highway Drainage Charge (£/annum)
Band 1	Up to 125	£102.73	£44.03
Band 2	125 - 299	£255.21	£109.36
Band 3	300 - 649	£568.73	£243.73
Band 4	650 - 1,499	£1,286.79	£551.47
Band 5	1500 - 2,999	£2,691.50	£1,153.51
Band 6	3,000 - 6,999	£5,984.09	£2,564.62
Band 7	7,000 - 11,999	£11,369.09	£4,872.46
Band 8	12,000 - 17,999	£18,783.23	£8,049.96
Band 9	18,000 - 24,999	£26,922.91	£11,538.39
Band 10	25,000 - 49,999	£46,959.00	£20,125.29
Band 11	50,000 - 74,999	£78,265.45	£33,542.33
Band 12	75,000 - 99,999	£109,571.86	£46,959.36
Band 13	100,000 - 124,999	£140,878.30	£60,376.41
Band 14	125,000 - 149,999	£172,184.74	£73,793.44
Band 15	> 150,000	£203,491.76	£87,210.74

22. Part V (IWNL - Wessex Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: WESSEX WATER AREA

Potable Water			
Band	Volume of water supplied (m3 /annum)	Fixed Charge (£/annum)*	Volumetric Charge (£/m3)
Band 1	1 - 19,999	£54.00	£2.5425
Band 2	20,000 - 161,999	£113.00	£2.0823
Band 3	162,000 - 341,999	£158.00	£1.4877
Band 4	>342,000	£255.00	£1.2126

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£5.00	£26.00	£24.00
20-21	£5.00	£26.00	£24.00
22-27	£5.00	£26.00	£24.00
28-34	£54.00	£131.00	£124.00
35-41	£54.00	£214.00	£203.00
42-49	£54.00	£294.00	£278.00
50-53	£54.00	£540.00	£509.00
54-64	£54.00	£540.00	£509.00
65-79	£54.00	£784.00	£740.00

80-99	£54.00	£1,379.00	£1,300.00
100-124	£54.00	£2,391.00	£2,253.00
125-149	£54.00	£3,248.00	£3,063.00
150-199	£54.00	£4,904.00	£4,623.00
200-249	£54.00	£6,497.00	£6,124.00
250-299	£54.00	£6,497.00	£6,124.00
300+	£54.00	£6,497.00	£6,124.00

23. Part W (IWNL - Hartlepool Water Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: HARTLEPOOL WATER AREA

*Sewerage charges applicable to discharge within the Northumbrian Water area could be found within Parts L

Potable Water				
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)	Maximum Daily Demand Charge (£/m ³)	Volumetric Charge (£/m ³)
Band 1	1 - 499	£7.60	£0.00	£1.1555
Band 2	500 - 4,999	£7.60	£0.00	£1.1555
Band 3	5,000 - 9,999	£7.60	£0.00	£1.1555
Band 4	10,000 - 24,999	£7.60	£0.00	£1.1555
Band 5	25,000 - 49,999	£7.60	£0.00	£1.1555
Band 6	> 50,000	£4,844.00	£59.50	£0.5102

24. Part x (IWNL - Hafren Dyfrdwy/Dee Valley Area)

WHOLESALE NON-HOUSEHOLD MEASURED TARIFFS 2024-25: HAFREN DYFRDWY/DEE VALLEY AREA

*Sewerage charges applicable to discharge within the Severn Trent Water area could be found within Parts G

Potable Water				
Band	Volume of water supplied (m ³ /annum)	Fixed Charge (£/annum)	Maximum Daily Demand Charge (£/m ³)	Volumetric Charge (£/m ³)
Band 1	1 - 9,999	£0.00	£0.00	£1.9248
Band 2	10,000 - 49,999	£1,862.00	£0.00	£1.7386
Band 3	> 50,000	£28,447.00	£0.00	£1.2069

Sewerage				
Band	Volume of sewerage discharged (m ³ /annum)	Fixed Charge - Foul (£/annum)	Fixed Charge - Highway Drainage (£/annum)	Volumetric Charge - Foul (£/m ³)
Band 1	1 - 499	£0.00	£17.09	£1.4775
Band 2	> 50,000	£1,922.89	£17.09	£1.4391

Fixed charges based on meter size			
Meter Size (mm)	Water (£/annum)	Waste Water (£/annum)	
		Surface Water (£/annum)	Highways Drainage (£/annum)
15-19	£10.72	£0.00	£0.00
20-21	£10.72	£0.00	£0.00
22-27	£10.72	£0.00	£0.00
28-34	£27.08	£0.00	£0.00
35-41	£27.08	£0.00	£0.00
42-49	£27.08	£0.00	£0.00
50-53	£27.08	£0.00	£0.00
54-64	£27.08	£0.00	£0.00
65-79	£27.08	£0.00	£0.00
80-99	£47.59	£0.00	£0.00
100-124	£47.59	£0.00	£0.00
125-149	£47.59	£0.00	£0.00
150-199	£71.19	£0.00	£0.00
200-249	£71.19	£0.00	£0.00
250-299	£71.19	£0.00	£0.00
300+	£71.19	£0.00	£0.00

Surface water charges based on site area

Band	Chargeable area in m2 (all figures are inclusive)	Surface Water Drainage Charge (£/annum)	Highway Drainage Charge (£/annum)
Band 1	Up to 20	£13.17	£0.00
Band 2	21 - 99	£72.05	£0.00
Band 3	100 - 199	£144.43	£0.00
Band 4	200 - 299	£240.76	£0.00
Band 5	300 - 499	£385.39	£0.00
Band 6	500 - 749	£602.44	£0.00
Band 7	750 - 999	£843.60	£0.00
Band 8	1,000 - 1,499	£1,205.01	£0.00
Band 9	1,500 - 1,999	£1,686.33	£0.00
Band 10	2,000 - 3,999	£2,890.92	£0.00
Band 11	4,000 - 7,499	£5,541.53	£0.00
Band 12	7,500 - 9,999	£8,433.35	£0.00
Band 13	10,000 - 14,999	£12,047.53	£0.00
Band 14	15,000 - 19,999	£16,867.06	£0.00
Band 15	20,000 - 24,999	£21,686.43	£0.00
Band 16	25,000 - 29,999	£26,505.96	£0.00
Band 17	30,000 - 34,999	£31,325.16	£0.00
Band 18	35,000 - 39,999	£36,147.52	£0.00
Band 19	40,000 - 44,999	£40,969.91	£0.00
Band 20	45,000 - 49,999	£45,792.47	£0.00
Band 21	50,000 - 99,999	£72,295.63	£0.00
Band 22	100,000 - 149,999	£168,713.89	£0.00
Band 23	150,000+	£168,713.89	£0.00

Fire Hydrants	Standard	Abortive Charge
Installing and maintaining fire hydrants	Recovery of Reasonable Costs	Recovery of Reasonable Costs

This service relates to the provision and maintenance of fire hydrants.

In addition to the Primary Charges, IWNL has also developed non-primary charges to support retailer service requests. These charges have been developed to meet both the OFWAT Wholesale Charging Guidelines and the Wholesale - Retail Code.

In-hours is Monday to Friday 9am to 5pm and Out of Hours is all other times.

Damaged Apparatus	Standard	Abortive Charge
Repair of damaged apparatus	Recovery of Reasonable Costs	Recovery of Reasonable Costs

Charges will apply in the event that costs are incurred in relation to the network becoming damaged by the act or omission of the customer, or its agents or subcontractors or any other third party. We shall be entitled to recover from the responsible party the total costs incurred with the reinstatement and associated activities.

Breach of Water Regulations	Time Period		Abortive Charge
	In Hours	Out of Hours	
Site visit to assess Water Regulations breach	£91.55	£127.97	Recovery of Reasonable Costs
Additional Visits	Recovery of Reasonable Costs	Recovery of Reasonable Costs	Recovery of Reasonable Costs

Upon request, IWNL can carry out of inspections to ascertain whether any provision contained in or made or having effect under the Water Industry Act 1991 with respect to any water fittings or with respect to the waste or misuse of water is being or has been contravened.

Site Surveys		
Charges listed where applicable with each service.		
Standpipe Hire	Standard	Abortive
Hire of standpipe	By Quotation	Recovery of Reasonable Costs
Water supplied by standpipe	See Primary Wholesale usage charges for volumetric charge by supply area.	N/A

Portable standpipe hire arranged through nominated contractor and subject to their terms of hire. Volume usage is based on supply area. Charge applied aligns with Wholesale Volumetric Charging Scheme.

Meter Charges	Standard	Abortive
Site Survey to determine viability of meter exchange (upon request by third party)	£94.45	"Recovery of Reasonable Costs"
Meter testing	By Quotation (maximum £70)	"Recovery of Reasonable Costs"
Meter installation	By Quotation	"Recovery of Reasonable Costs"
Meter reading service	By Quotation	N/A

Verification of Supply	Time Period		Abortive Charge
	In Hours	Out of Hours	
Verification of service provision	£9.65	By Quotation	N/A
Verification of service provision (with site visit)	£94.40	By Quotation	"Recovery of Reasonable Costs"
Additional site visit	By Quotation	By Quotation	"Recovery of Reasonable Costs"

IWNL can provide a service whereby it can provide information, where available, relating to supply route and consumption.

Disconnection and Reconnection	Time Period		Abortive Charge
	In Hours	Out of Hours	
Standard disconnection (no network alterations required)	£94.40	£131.94	"Recovery of Reasonable Costs"
Non-Standard disconnection (no network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"
Standard disconnection (network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"
Non-Standard disconnection (network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"
Standard disconnection (no network alterations required)	£94.40	£131.94	"Recovery of Reasonable Costs"
Non-Standard disconnection (no network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"
Standard disconnection (network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"
Non-Standard disconnection (network alterations required)	By Quotation	By Quotation	"Recovery of Reasonable Costs"