

## AquaCare Plus Tariff - Application Form

### What is AquaCare Plus Tariff?

This tariff is specifically for domestic customers on a water meter, who may experience difficulty in paying the water bills.

The tariff has a higher annual standing charge while the charge per cubic metre is lower than the standard rate.

### Are you eligible for AquaCare Plus?

You could be eligible for AquaCare Plus if you or someone in your household receives any of the following benefits or tax credits:

- Council Tax Benefit
- Housing Benefit
- Income Support
- Income-based Job Seeker's Allowance
- Working Tax Credit
- Child Tax Credit (except for families in receipt of the family element only)
- Pension Credit
- Income Related Employment and Support Allowance Universal Credit

### How to fill out the application form

To support your claim you will need to include copies of the following documentation where applicable with your completed application form:

**Benefits or tax credits:** Photocopy of the latest notice of entitlement or award notice. This should be less than 1 year old for benefits and less than 6 months old for tax credits.

If you have lost your notice of entitlement or award notice certificate, you will need to contact the organisation that provides the benefit or tax credit to you in order to request a replacement before we can proceed with the application.

Please be aware that if you chose to switch to this tariff, the change will take effect and be in place for 12 months minimum and you are unable to change to another tariff until that period has been completed.

**Monday to Friday, 8am to 8pm  
Saturday, 9am to 1pm**

**02920 028 711**

**Section a - Your Details:**

Customer reference number:

Name:

Address:

Contact number:

Email address:

**Section b - Benefits and tax credits:**

Please select which benefits or tax credits you, or someone in your household is receiving.

- Council Tax Benefit
- Housing Benefit
- Income Support
- Income-based Job Seeker's Allowance
- Working Tax Credit
- Child Tax Credit (except for families in receipt of the family element only)
- Pension Credit
- Income Related Employment and Support Allowance Universal Credit

Please provide details of the person in the household that receives the above.

Name:

National Insurance Number:

## Checklist

I've filled in all the parts of the form which apply to me

I will send a photocopy of the latest 'notice of entitlement' for benefit or tax credit.

## Declaration

The information I have given is correct to the best of my knowledge and I understand that if I provide any information which is false, you may refuse to consider my claim.

If my circumstances change and it may affect my claim, I will tell you straight away.

I give the authority who gives me benefit or tax credit permission to give you any information to confirm the information I have provided.

Customer's name:

Customer's Signature:

Signature of the person receiving the benefit

Date: