

Retail Statement of Assurance

On behalf of Independent Water Networks Limited (IWNL) I certify that:

1. IWNL's Retail charging scheme in respect of its inset appointments in the areas of Affinity Water Limited, Anglian Water Limited, Bristol Water Limited, Northumbrian Water Group Limited, Cambridge Water, South Staffordshire Water PLC, Severn Trent Water Limited, Southern Water Services Limited, South East Water Limited, Thames Water Utilities, Yorkshire Water, Wessex Water, Portsmouth Water Services Limited and United Utilities.
 - a. Comply with its legal obligations relating to the charges set out in its charges schemes;
 - b. Where specified, offer levels of service at least comparable to the previous appointee's charging scheme;
 - c. Offer prices that do not exceed those in the previous appointees' charging schemes;
 - d. Offer prices which correspond to the prices and conditions mentioned in IWNL's application for each individual appointment.
 - e. The Board has assessed the effects of the new charges on customers' bills for a range of different customer types.
 - f. The IWNL Board has assessed and approved the new Retail charges for water supply and sewerage services for licensees who are retailing services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing services and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;
2. the company has appropriate systems and processes in place to make sure that the information contained in the charges scheme, and the additional information covered in Ofwat's Charges Scheme Rules Annex is accurate; and
3. IWNL has consulted CCWater in a timely and effective manner on its charges scheme.

Signed on behalf of IWNL,

Darryl Corney

Darryl Corney
Director
17th February 2021