



Keeping our sewers clear

PREVENT POLLUTION FROM AVOIDABLE BLOCKAGES



Stop the block

When we put items down the sink or the loo that aren't meant to be there, it can cause pipe blockages, which leads to sewer flooding.

Items as small as cotton wool buds or wipes, can cause serious blockages which could result in flooding to your property or in your neighbourhood.

Preventing blockage in your pipes is easy - take a second to think before you dispose of your household items.



If everyone recycles where possible, and disposes of waste in bins, we can all help to keep our sewers clear.

Only the three P's should go into our sewers - pee, poo and toilet paper!

What can you do in the kitchen?



Scrape your plates.

Scrape your plates of leftover food into the food bin for composting, before washing your plates or putting them in the dishwasher.

BLOCKAGES ARE AVOIDABLE IF WE RECYCLE AND PUT NON RECYCLABLE WASTE IN BINS.

Don't pour oil, fat or grease down the drain.

Instead, wait for it to cool and pour it into a recyclable container (such as water bottle) and take it to your local household waste and recycling centre.



Use a sink strainer to capture leftover food.

Leftovers, peelings and food scraps should never go down the sink. Use a sink strainer to capture them and then put the waste in a food bin.

What can you do in the bathroom?

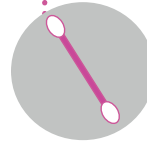
Use the bin, not the flush.

Put a bin next to your loo to encourage items to be thrown away and not flushed.



Bin wipes, cotton wool and floss.

Bin all items which are not toilet paper and human waste. Other items will clog the sewers.



How to contact us

You can call us, send us a contact form or chat to us live online.

T: 02920 028711

W: iwnl.co.uk/contact-us.

We are available 8am to 8pm Monday to Friday, and 9am to 1pm on Saturdays.

Do not flush - put in the bin

- Cotton wool balls
- Cotton buds
- Medicine
- Plasters and bandages
- Dental floss
- Wet wipes and face wipes
- Kitchen roll
- Sanitary and incontinence pads
- Tampons and applicators



Independent Water Networks

T: 02920 028711

W: iwnl.co.uk

Our office hours

GENERAL QUERIES AND BILLING:

Monday – Friday 8am – 8pm

Saturday 9am – 1pm

WATER OR DRAINAGE EMERGENCIES:

Available 24 hours a day, seven days a week.

