

Frozen pipes at home

What to do if you have frozen pipes

1. Find your internal stop tap and turn it off.
2. Drain the cold water system only by flushing the toilet and opening cold taps over sinks and baths
3. Check pipes for signs of damage and if it's safe to do so, slowly thaw the frozen pipe with hot water bottles or a towel soaked in hot water, starting at the end of the pipe.
4. Switch your stop tap back on and check your water is running properly again.
5. If you are unsure of anything at any time, call a registered plumber.

Please remember - never use a naked flame or blowtorch to thaw a pipe.

