

## Musty or Stale Rotten Egg or Sulphurous

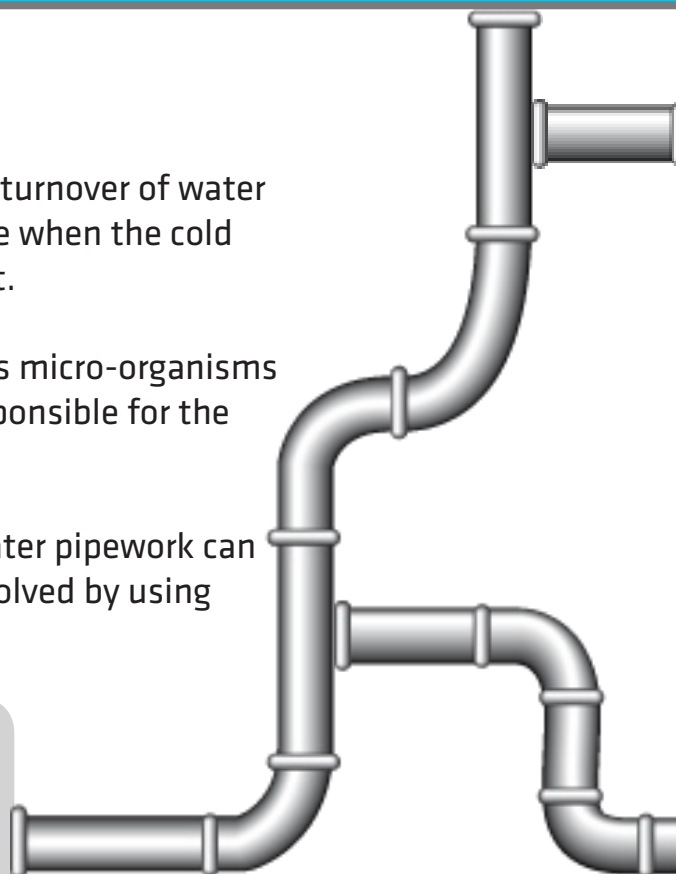
### Musty or Stale

Musty and stale tastes and odours are caused by low turnover of water in the network or customers pipes. They can also arise when the cold water has been warmed by an adjacent source of heat.

These conditions can promote the growth of harmless micro-organisms in pipes, on washers and inside taps and they are responsible for the musty or stale taste.

Hot water pipework that runs too close to the cold water pipework can cause warming of the cold supply. This issue can be solved by using foam lagging to insulate the hot water pipework.

If this problem persists after insulating your hot water and then flushing your cold water systems, please contact IWNL for further advice.



For information on more tastes and odours in water, see our useful factsheets on:

- Chlorine
- Diesel and Petrol
- Metallic
- TCP and disinfectants

These can all be found on our website: [www.iwnl.co.uk](http://www.iwnl.co.uk)

### Rotten Egg or Sulphurous

These types of odours generally occur when debris in sink trap or drain is disturbed as water goes down the plug hole or drain.

To determine if the odour comes from the water or the sink trap take a glass of water to another room and assess if the smell is the same. If the water no longer smells then the sink trap or drain is the most likely cause.